## **VOLUNTEER INFORMATION**

- Volunteers can proceed to the volunteer cash cage. Security will point you in the right direction, It is the second bank on the left hand side, If security directs you to the lounge area, please be sure to be at cash cage by 11:00 am for morning shift. There is no need to show up early as we are not permitted in the cage before 11:00 am
- Nametags will be provided by your advisor and must be worn while you are on duty.
- Must have a photo ID with you.
- Volunteers may not gamble (slots, tables or VLT's), nor may they consume alcohol on the premises for the duration of their two day event.
- Volunteers cannot be under the influence of alcohol or cannabis while on shift.
- Smoking is not permitted in the building or within 3 meters (10 feet) of the building.
- Dress code is business casual. (no ball caps or ripped jeans)
- The temperature can vary in the cash cage and the volunteer lounge so it is recommended to layer clothing or bring a sweater, hoodie or light jacket.
- Volunteers may bring crafts, books to read, crossword or puzzle books, homework etc.
- If you are in the chip runner position, feel free to bring a blanket or large scarf as it is often chilly in the volunteer lounge. (A laptop is allowed in the volunteer lounge) Bring lots to do, as it can be a long day otherwise.
- No pictures are to be taken anywhere in the casino.
- Volunteers should not loiter on the gaming as casino players may not like people looking over their shoulders.
- Meals, snacks and beverages are provided to the volunteers. Volunteers must be wearing their volunteer name tag to order and must also have the volunteer stamp which they can obtain from their advisor.
- Babysitting and transportation can also be covered with a receipt. Volunteers can arrange this with the casino chairperson.

## **ACCOMMODATIONS**

If your group needs to spend the night in St. Albert we recommend the Best Western Plus. They are familiar with the casino and may give you a good rate. The phone number is:

Best Western: 780 470-3800